

# Dostal & Rudolf GmbH



**THANK YOU VERY MUCH FOR YOUR ORDER !**

## **Control:**

We hope you are satisfied with the shipment of your order and our service. Should the shipped merchandise be incomplete or wrong, please inform us immediately by telephone (+49 (0)89 526239 or 524942) or via email to [dr@nikonservice-muenchen.de](mailto:dr@nikonservice-muenchen.de) ! Please always quote your invoice number in the subject.

## **Return:**

You have the possibility to return merchandise from online orders without giving reasons within one month. The deadline starts earliest with the reception of the merchandise and this information. It is sufficient to inform us about your wish to return the merchandise in time by email to [dr@nikonservice-muenchen.de](mailto:dr@nikonservice-muenchen.de)! The shipment costs for the return are going to be in any case on our expenses and on our risk. We will send you a freeway-ticket for sending back the merchandise.

## **Complaints:**

Should our service (sales, repair, maintenance) be cause for a complaint, please inform us via email to [dr@nikonservice-muenchen.de](mailto:dr@nikonservice-muenchen.de). We will offer you a solution right away: repair, change, return.

## **Service:**

Every possible service feature of Nikon can be offered by our technical in house department. Should your Nikon product not dispose of the promised characteristics, we will establish the optimal condition of your Nikon through service or repair for you within the warranty free of charge. After the 24month warranty our services will be subject to charges.

## **Details of provider:**

Dostal & Rudolf GmbH  
Nikon Service-Point München  
Schellingstrasse 35  
D - 80799 München – Germany

**director:** Klaus Rudolf  
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